

Survey of the Estuary Crossing Shuttle (August 2011)

Part 1. Starting Location and Final Destination Information	<u>1</u>	What is the ZIP CODE of your STARTING LOCATION/HOME?		
	<u>2</u>	What is the DISTANCE between your STARTING LOCATION/HOME and FINAL DESTINATION?	Miles =	_____ (one-way)
	<u>3</u>	What is the ZIP CODE of your FINAL DESTINATION?	Work Shopping/Errands Social/Recreation	_____ _____ _____
Part 2. Estuary Crossing Shuttle Information	<u>4</u>	What is the distance between your STARTING LOCATION/HOME and the Estuary Crossing Shuttle Bus Stop that you use most often?	Miles =	_____ (one-way)
	<u>5</u>	Which Stop do you usually use to access the Estuary Crossing Shuttle?	<input type="checkbox"/> Marina Village (860 Atlantic Ave.) <input type="checkbox"/> College of Alameda (555 Ralph Appezatto Memorial Parkway)	<input type="checkbox"/> Lake Merritt BART Station <input type="checkbox"/> Bus/Shuttle (please specify): <input type="checkbox"/> Other (please specify):
	<u>6</u>	How do you travel from your STARTING LOCATION/HOME to the Estuary Crossing Shuttle Bus Stop?	<input type="checkbox"/> Car <input type="checkbox"/> Carpool: number of people <input type="checkbox"/> Walk <input type="checkbox"/> Bike	<input type="checkbox"/> BART (Please specify): <input type="checkbox"/> Bus/Shuttle (please specify): <input type="checkbox"/> Other (please specify):
	<u>7</u>	How do you travel from the Estuary Crossing Shuttle Bus Stop to your FINAL DESTINATION?	<input type="checkbox"/> Car <input type="checkbox"/> Car pool: number of people <input type="checkbox"/> Walk <input type="checkbox"/> Bike	<input type="checkbox"/> BART (Please specify): <input type="checkbox"/> Bus/Shuttle (please specify): <input type="checkbox"/> Other (please specify):
	<u>8</u>	PRIOR to using the Estuary Crossing Shuttle, how did you get to your FINAL DESTINATION?	<input type="checkbox"/> Car <input type="checkbox"/> Carpool of 2 or more <input type="checkbox"/> Walk	<input type="checkbox"/> Bike <input type="checkbox"/> Bus/Shuttle (please specify): <input type="checkbox"/> Other (please specify):
	<u>9</u>	PRIOR to using the Estuary Crossing Shuttle, how many days per week did you DRIVE to get to your FINAL DESTINATION?	<input type="checkbox"/> more than 5 days/ week <input type="checkbox"/> 5 days/ week <input type="checkbox"/> 4 days/ week	<input type="checkbox"/> 3 days/ week <input type="checkbox"/> 2 days/ week <input type="checkbox"/> 1 day/ week
	<u>10</u>	WHEN do you use the Estuary Crossing Shuttle?	<input type="checkbox"/> Both mornings and afternoons (round trip) <input type="checkbox"/> Morning only <input type="checkbox"/> Afternoon only	
	<u>11</u>	How many days per week do you use the Estuary Crossing Shuttle?	<input type="checkbox"/> 5 days/ week <input type="checkbox"/> 4 days/ week <input type="checkbox"/> 3 days/ week	<input type="checkbox"/> 2 days/ week <input type="checkbox"/> 1 day/ week

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Part 2. Estuary Crossing Shuttle Information (Continued)	12	How did you discover or learn about the Estuary Crossing Shuttle?	<input type="checkbox"/> Other Shuttle Rider <input type="checkbox"/> Newspaper <input type="checkbox"/> Cross Street Banner <input type="checkbox"/> College of Alameda/Laney College <input type="checkbox"/> Postcard	<input type="checkbox"/> Poster <input type="checkbox"/> Employer <input type="checkbox"/> Shuttle Schedule <input type="checkbox"/> Website (Please specify): <input type="checkbox"/> Other (Please specify):
	13	Please rate the Estuary Crossing Shuttle (1-poor; 4-excellent):	Overall Quality Driver Courtesy On-Time Performance Cleanliness of Shuttle Reliability of Service	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
Part 3. Additional Information	14	Did you use the bicycle storage on the shuttle bus?	<input type="checkbox"/> Yes - Comments: <input type="checkbox"/> No	
	15	Are you aware of "Spare the Air " days announced by the Bay Area Air Quality Management District?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	16	If YES, Do you usually drive less on "Spare the Air" days?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	17	COMMENTS/SUGGESTIONS:	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>	



PLEASE RETURN THIS COMPLETED SURVEY TO THE ESTUARY CROSSING SHUTTLE BUS
 Funding for the Estuary Crossing Shuttle is funded by the City of Alameda and the Bay Area Air Quality Management District
 THANK YOU FOR YOUR COOPERATION AND PATRONAGE

